FOSTER CARE SEARCH SYSTEM (FCSS)

FCSS

Foster Care Search System (FCSS) is a web based application that provides an automated DCFS 280 workflow process; enhanced placement search capability; access to a near-real-time placement home database and access to a mobile app for placement confirmation, stop placement submission and CSW Supervisor Approvals *(implemented 3/30/2015).*

Foster Care Search System Overview

DCFS Automated 280

- Streamlines Placement Search Request Process
- Provides Electronic Signatures for Request approvals (desktop/Mobile app)
- Provides near real-time vacancy information
- FFA Email Blast (APT Only)

Caregiver Home Profile

- Allows licensed caregivers to review and maintain Foster Children in the home and Population Served
- Allows FFA Agency to maintain home certification
- Allows FFA Agency to identify Certified Homes not available for placement.

Mobile App

Enhanced Search Features
- Realignment of Child Characteristics and Behaviors with CWS/CMS Population Served
- Age Range Exclusive Search
- AND/OR Operator Filter Search

GIS Upgrades/Searching Capabilities
- DCFS Office Service Area
- City, ZIP Code, SPA and SUP
- Proximity to Address
- School Attendance Areas *(Phase II)*

Placement Message Board

- Tracks TA/CSW/SCSW comments during placement home searches
- Tracks TA/CSW/SCSW reported issues on placement home

Resource Management *(Phase II)*

- Tracks Initial Home Assessment of FFH and SFH
- Tracks Annual Home Re-Evaluation of FFH & SFH
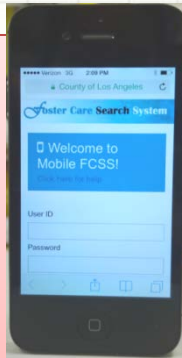- Provides the ability to respond to reported issues on placement homes

Technologies Used

APPLICATION

- Visual Studio 2010
- .Net Framework 4.0
- C#, AJAX, JavaScript, jQuery, Web Service, HTML5, ADO.NET and JSON

MOBILE APPLICATION

- Visual Studio 2013
- .Net Framework 4.5
- MVC
- JQuery Mobile UI
- C#, JavaScript, jQuery, Web Service, HTML5, ADO.NET, JSON and AJAX

DATABASE Oracle 11g

GEOGRAPHIC INFORMATION SYSTEM (GIS)

- ESRI GIS JavaScript API
- LA County eGIS Mapping Web Services
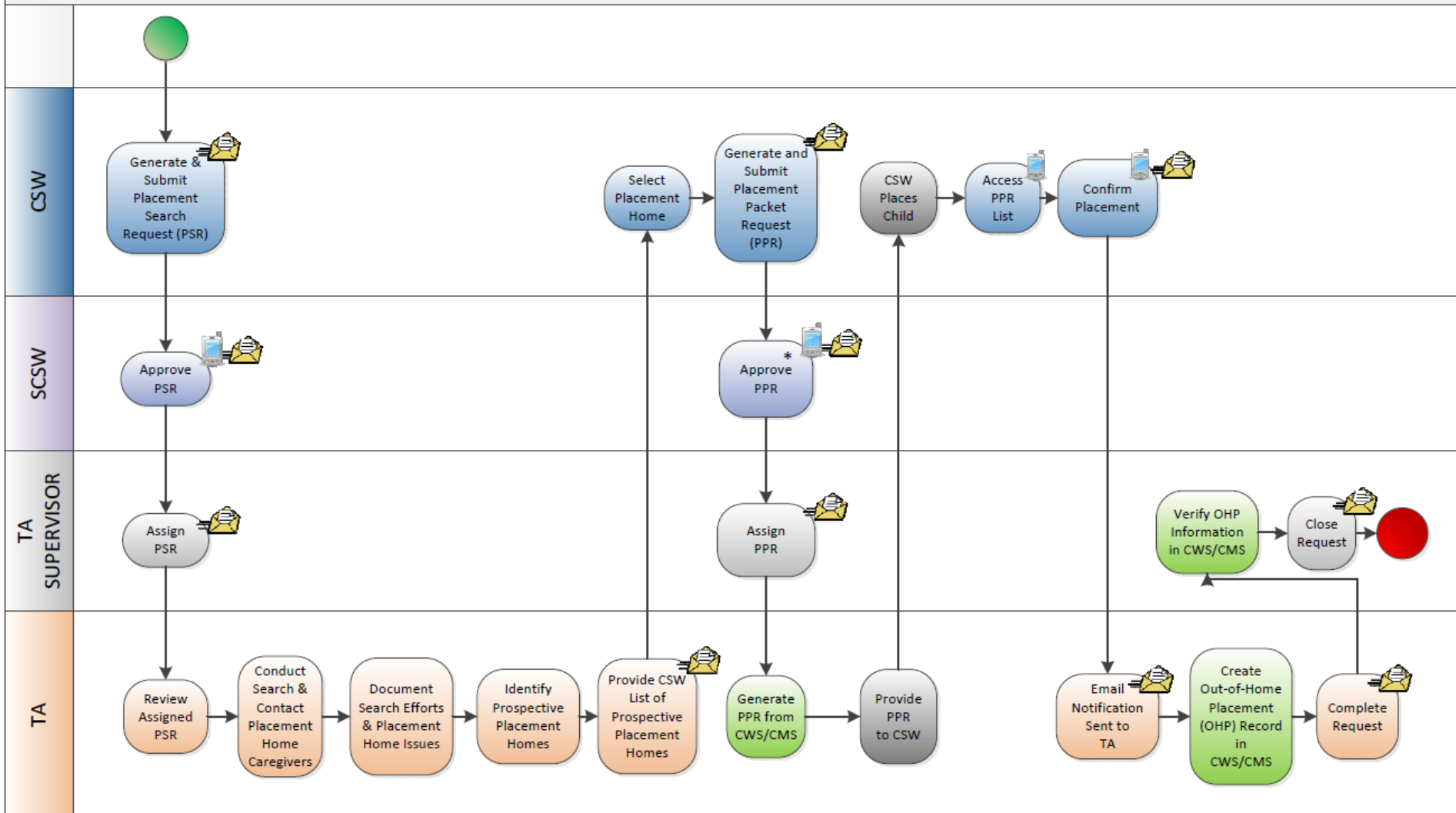- C#, JavaScript and JSON

REPORTING

- Crystal Report
  - JavaScript
  - XSD (XML Schema Definition)
- Cognos BI Tools
  - Report Studio
  - Event Studio

Placement Search Request (PSR) & Placement Packet Request (PPR)
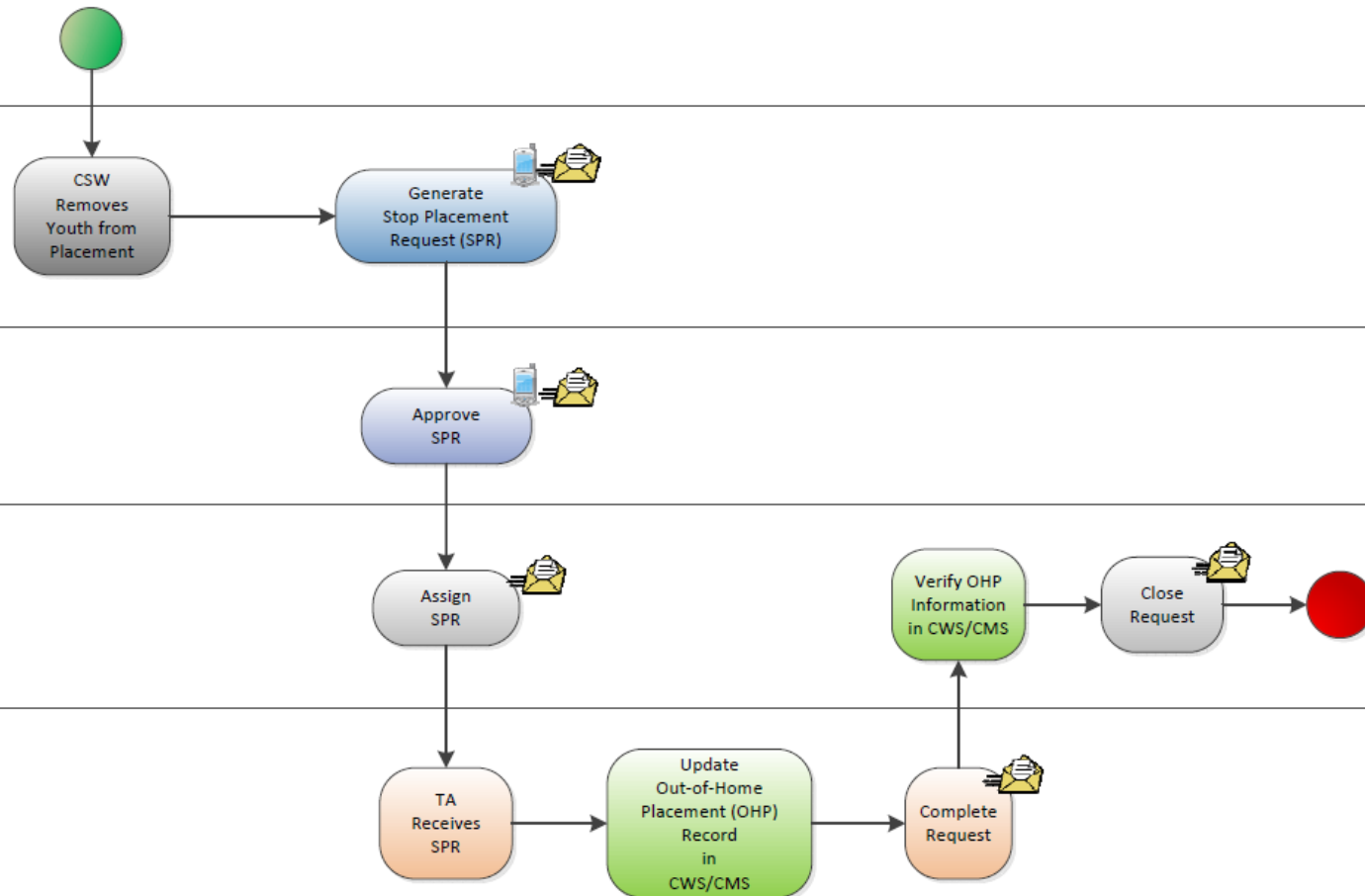

FCSS - Placement Search and Placement Packet Request Flow

Stop Placement Request

FCSS - Stop Placement Request Flow

BENEFITS

Streamlined the DCFS 280 process to save time and reduce workload :

- CSW can initiate online requests
- Provides email notification of request statuses and required actions to improve submission/approval process
- Provides SCSWs, ARAs, RAs request approvals via *Mobile App*. *(Implemented on 3/30/2015)*
- Provides automated assignment and tracking of Placement Search, Placement Packet and Stop Placement Requests

BENEFITS

Enhanced placement search process

- Placement home search is integrated with the DCFS 280 workflow

- Provides documentation of placement home issues and search efforts

- Allows electronic transfer of placement search requests from regional office to ERCP after business hours

- Provides a mobile app to Confirm Placement and Stop Placement requests.

BENEFITS

Improved placement home database

- Real-Time vacancy database update with placement confirmation and stop placement transactions.

- Approved Placement Packet Request triggers pending placement flag on the vacancy database.

- Maintains FFA Certified Home records in CWS/CMS
  - Eliminate duplicate home records
  - Ongoing maintenance of FFA Home Certification

- Allows licensed caregivers to review and maintain Foster Children in the home and Child Characteristics Served in the Caregiver Home Profile.

FCSS DEMO

FCSS 280

1. Placement Search Request
   a. CSW Submit
   b. SCSW Approval using Mobile App
   c. TA Supervisor Assigns to TA
   d. TA Performs Searches
   e. TA Contact Caregivers, Document Search Efforts and Home Issues
   f. Email notifications
2. Placement Packet Request from Placement Search
3. Mobile App (Placement Confirmation and Stop Placement)
4. Complete and Close Request

FCSS Caregiver Home Profile

1. Foster Family Home
2. FFA Agencies